

RETAIL



Claire Burt—Chillis

Claire is working on the Retail Institute Gateway Programme at Chillis. She works on the theory component in Gateway class at school and her employer verifies the practical side in the workplace. Claire will gain a Customer Service Award Certificate plus 25 credits towards her NCEA Level 2. This is a well recognised qualification which is useful in any industry involving people and customer service, it can also be credited towards a National Certificate in Retail if Claire decides to continue in the retail sector.

Holly Brown—Riders HQ

Holly has a weekly work placement at Riders HQ where she is working through the Retail Gateway Programme. She has theory work to complete in her timetabled Gateway class and her employer coaches her in the workplace and verifies the practical component. When her learning programme is complete Holly will have achieved 25 credits towards NCEA level 2 plus a Customer Service Award Certificate. This is a well recognised qualification which will be useful in any industry involving people and customer service; it can also be credited towards a National Certificate in Retail in the future if Holly decides to continue in the retail sector.

